

## **Introduction**

The introduction explains that having a home is essential for improving quality of life socially, economically, and personally. Renting is often preferred because it is more affordable than buying a house.

## **Title of the Paper and Authors**

- **Title:** House Rental Management System
- **Authors:** Mohd Rafiq Misyam and Norhanim Selamat
- **Publication:** Applied Information Technology and Computer Science, (2021).

## **Problem Statement**

- Payment records are not maintained properly, making it difficult for tenants and landlords to track transactions.
- Manual registration, booking, and information management lead to data loss and inefficiency.
- Tenants do not know how to make online rental payments because no digital system exists

## **Objectives of the Study**

According to the paper, the main objectives are:

1. To design a House Rental Management System using a structured approach.
2. To develop an effective management system to improve the rental process for both tenants and landlords.
3. To conduct user acceptance testing to ensure the system meets user and administrator requirements.

## **Research Gap**

The paper fills several research gaps:

### **Lack of digital systems for rental house management**

Most existing solutions (e.g., iProperty, Mudah.my) only list houses but do not provide:

- Booking management
- Contract agreement module
- Payment tracking

### **No integrated, user-friendly platform for tenants, agents, and administrators**

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